

### FOODBANK VICTORIA ANNUAL REPORT







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# A MESSAGE FROM THE CEO

2020 will mark our 90th year providing food relief in Victoria. A huge amount has changed since 1930 when, under the title of the State Relief Committee, we were tasked with responding to widespread distress caused by the collapse of the wool and wheat markets and the Great Depression.

While our first year consisted of receiving and dispatching donated perishable goods via railway out of a depot on Spencer Street, almost 90 years later our reliance on donated food and transport remains just as strong.

Sadly, so does the need.

In 2018/19, we sourced more than 10.4 million kilograms of food and distributed more than 9.6 million kilograms – a 14% increase on the previous year. This is the equivalent of providing 17.3 million meals to people in need.

As far as we've come in our ability to source and distribute food, we still face challenges. With such a growing demand, how do we source enough food? How do we find adequate funds to cover our growing operations? How do we make sure people don't fall into food insecurity to begin with?

But we are also hopeful.

In May we received amazing news that our School Breakfast Clubs Program, in partnership with the Victorian Government and Department of Education and Training, would double – expanding to 1,000 state schools. In addition to healthy breakfasts, the expanded program will also include lunch and school holiday supplies for those students going without.

This expansion will change the learning opportunities and outcomes of tens of thousands of students.

However, the greater impact will be felt by entire Victorian communities, as these students finish school far more resilient and with the resultant learning and life skills to contribute back to society in a powerful and positive way.

We also received backing from the Department of Health and Human Services to develop regional Foodbank hubs in Ballarat and Morwell – helping to fill an identified gap in our food relief networks and service communities experiencing food insecurity at higher rates than average.

So, it is with thanks that we finish this financial year and start the next. We thank you, our supporters and partners. Those of you that donate funds, food or time. Those of you that work tirelessly to help us distribute food to over 140,000 Victorians every month. To all of you that dedicate your time and effort to ensure that every Victorian has access to healthy food.

Food is a fundamental human right and thanks to you, we can continue to feed the growing number of Victorians that rely on our help.

Every meal we deliver brings hope to someone in need.

Due Manchinara

With the greatest thanks, love and respect,

Dave McNamara CEO Foodbank Victoria







# THE KEY INGREDIENTS TO FIGHTING HUNGER

Without the dedication and generosity of our supporters, partners, donors, volunteers and staff – we simply could not provide food relief to the thousands of Victorians who rely on it every day. In fact, with these key ingredients, we are able to provide 1.2 million meals every month to those in need. Here's what goes into fighting hunger each year!



### **PEOPLE**

VOLUNTEERS: 3,000 VOLUNTEER HOURS: 31,000 CHARITY PARTNERS: 478 STAFF: 55



### **SUPPORTERS**

VICTORIAN GOVERNMENT
FOOD DONORS
TRUSTS AND FOUNDATIONS
FINANCIAL SUPPORTERS AND
PARTNERS





15 POP-UP MARKETS = **57,000+ KGS** 

OF FRESH FOOD TO OVER 3,000 FAMILIES



FOOD IN: 10.4 MILLION KGS FOOD OUT: 9.6 MILLION KGS

17.3 MILLION MEALS



ASSISTING 140,000+
VICTORIANS EVERY MONTH

SCHOOL BREAKFAST CLUBS SERVED

3.2 MILLION BREAKFASTS

#### **FEEDING VICTORIA**

# FOOD IN, FOOD OUT - IT ALL STARTS WITH FOOD!

We believe everyone deserves access to healthy and nutritious food. But with one in five Victorians experiencing food insecurity, it's clear there is much more work to be done in our 'lucky country'.

That's why we work with organisations right across the food and grocery sector to source surplus food and redistribute to those in need. In 2018/19, thanks to the generosity of our food and grocery partners, we were able to distribute more than 9.6 million kilograms of fresh, frozen and staple foods, as well as household items and personal hygiene products. This is a 14% increase on the previous year and is equivalent to providing more than 17.3 million meals to people in need.

Across the state, we welcomed an increase in the amount of fresh, frozen and staple foods distributed from our Yarraville warehouse. With a focus on healthy and nutritious food, we managed to work with farmers, growers, and wholesalers, to source and distribute close to 2 million kilograms of fresh fruit and vegetables to those in need.

On a national level, we supported food relief operations across Australia by distributing close to 1.8 million kilograms of food to Foodbanks in Western Australia, the Northern Territory, South Australia, Queensland, New South Wales and Tasmania.

With the cost of living increasing, people are finding it harder to afford not just food but other essential personal hygiene and household items. With the help of our donors and community food drives, we managed to distribute 377,108 kilograms of these products in 2018/19.

However, more needs to be done to ensure Victorians experiencing hardship don't have to make these crucial items feel like a luxury. We will continue to build relationships across the grocery sector and secure more products to ensure vulnerable Victorians have food in their pantries and vital supplies in their cupboards.





### **OUR DONORS, OUR HEROES**

We simply could not do what we do without the support of our food donors.

In financial year 18-19, 457 generous Victorian donors donated 4.3 million kilograms of food and grocery items to Foodbank Victoria.

We graciously welcomed 70 new local food donors in FY18-19, resulting in a 25% increase in local donations. An additional 77 national donors contributed a further 5.6 million kilograms of food.

>>> THANKS TO THE GENEROSITY
OF COMMUNITY GROUPS,
WORKPLACES AND SCHOOLS,
246 FOOD DRIVES WERE RUN
RESULTING IN 46,000 KILOGRAMS
OF DONATED PRODUCT TO BE
PACKED INTO HAMPERS FOR OUR
EMERGENCY RELIEF PROGRAMS.



Caption: Photo credit to Food and Fibre Gippslan

#### **MEET ONE OF OUR DONORS**

FLAVORITE IS A FAMILY FARMING BUSINESS WITH A STRONG SOCIAL CONSCIENCE. WHEREVER POSSIBLE WE LIKE TO GIVE BACK TO OUR COMMUNITY AND SUPPORT THE LESS FORTUNATE. IT IS EASY TO SUPPORT FOODBANK BECAUSE GROWING AND SUPPLYING FOOD IS WHAT WE DO BEST. 77

- CHRIS MILLIS, FLAVORITE.

Flavorite is a premium grower of vine ripened produce.

The family-run operation based in West Gippsland grows tomatoes, capsicums, cucumbers and eggplants in vast glasshouses.

For the past eight years they've been donating to Foodbank,

first via our drop off point at the Melbourne Market and now directly from the farm and packing shed.

Over the last financial year, Flavorite have donated 39,796 kilograms of fresh produce to help struggling Victorians.

# SCHOOL BREAKFAST CLUBS PROGRAM



It was a big year for the School Breakfast Clubs Program!

Launched in 2016, the School Breakfast Clubs Program, a State Government initiative delivered by Foodbank Victoria, has successfully delivered free breakfasts to 500 of the state's most disadvantaged primary schools.

In November 2018, the State Government reaffirmed its commitment to this program with an election promise to extend the program to 1,000 Victorian Government primary, secondary, P-12 and specialist schools. In addition, the expansion will include a lunch program and hampers for holiday periods – to ensure that those children who might be missing out at home are fully supported through their schooling.

The funding has also allowed us to develop a cooking classes program to help families learn how to select fresh and pantry ingredients, and to plan, prepare and cook simple, nutritious meals together.

During the year, the breakfast menu received a welcome update with Vegemite and honey added to the menu. The menu now consists of muesli, Vita Brits, wholegrain Cheerios, milk, baked beans, canned fruit, fruit cups, fresh apples, Vegemite, and honey — all sourced from Victorian manufacturers.

We know the program offers more than just a healthy start to the day. Food is vitally important for healthy growth and development. It affects behaviour, concentration, sleep and mood. An independent evaluation of the School Breakfast Clubs Program by Victoria University found the program's benefits extend beyond the immediate hunger of students. Of those surveyed, teachers reported:



95% IMPROVED CONCENTRATION



90% GREATER LEVELS OF STUDENT ENGAGEMENT AND FOCUS



88% IMPROVED SOCIAL SKILLS



85% POSITIVE IMPACT ON ACADEMIC OUTCOMES



**85% INCREASED PUNCTUALITY** 

For many schools, the Breakfast Clubs are linked to wellbeing practices and provide a platform to informally check in with students. BEYOND STUDENT LEARNING AND ENGAGEMENT, THE EVALUATION FOUND A KEY BENEFIT TO THE PROGRAM IS THE SENSE OF COMMUNITY, BELONGING AND THE SOCIAL CONNECTIONS DEVELOPED.

»» 8.1 MILLION BREAKFASTS HAVE BEEN SERVED SINCE THE START OF THE PROGRAM IN 2016!

# WHAT DOES THE SCHOOL BREAKFAST CLUB PROGRAM LOOK LIKE OVER A YEAR?



THIS MANY APPLES... 2,010,190



+ THIS MANY FRUIT CUPS... 596.448



+ THIS MANY CARTONS OF MILK... 197.736



+ THIS MANY CARTONS OF CHEERIOS... 28,064

= HOW MANY MEALS? 3,200,000+



### SCHOOL BREAKFAST CLUBS IN ACTION

### MEET BUNDARRA PRIMARY SCHOOL

With the number of activities on offer for students at Portland's Bundarra Primary School's Breakfast Club, enjoying a healthy and nutritious breakfast is just another bonus. At Breakfast Club students have the option of playing with puzzle books and card games, practising their colouring skills with food themed colouring sheets, or trying their hand at breakfast trivia. The room is also decorated with breakfast themed pictures and provides a safe hub for the whole school to enjoy.

"We open at 8:30am every morning serving breakfast to anyone who wants it – sometimes even mums, dads, grandparents and friends eat with their kids!

"We have a Breakfast Club playlist that the kids choose songs to be added to and it's played every morning – there has been the occasional dance off! The kids know there will always be a place to go and someone to talk to," said Kate, Breakfast Club Coordinator.

To provide an encouraging and social space, each term, a 'Breakfast Team' consisting of senior students is chosen to help run the program.

"Part of their job is to greet other students when they arrive in the kitchen, they keep breakfast running smoothly... and help clean up when breakfast is finished. The Breakfast Team is rostered on twice a week although they often still come in and help out on the other days!" said Kate.





## **OUR VAST FOOTPRINT**

From Cann River to Kaniva; Morwell to Mildura; Warrnambool to Wodonga – our food has a vast footprint across Victoria.

Across the state, we work with 478 charity partners to provide food relief and support to more than 140,000 Victorians every single month. By partnering with some of Australia's largest charities including St Vincent de Paul and the Salvation Army, through to neighbourhood houses, community groups and grassroots initiatives, we're able to ensure that our food gets to the people who need it most.

In FY18-19, our diverse network of charity partners helped us distribute 6.9 million kilograms of food through a range of food programs including community meals, emergency food relief hampers and community pantries.

We continued to deliver our Farms to Families program, providing healthy and nutritious produce to people experiencing food insecurity in disadvantaged communities across the state. Working with our charity partners, our Farms to Families pop-up markets offer a welcoming space for the local community to access vegetables, fruit and dairy products. Each market can provide up to 300 families with enough fresh food for a week. In FY18-19 we ran 15 markets in metro and rural communities across the state, distributing over 57,000 kilograms of fresh food to 3,231 families.



In addition to food, we continued our partnership with Telstra through the Telstra Bill Assistance program, distributing 6,000 vouchers to the value of \$300,000. The vouchers continue to help ease the burden on Victorians struggling to make ends meet.

With the number of Victorian charities continually increasing, we are specific and strategic about whom we choose to partner with. In 2018/19 we onboarded 66 new agencies across the state, to help us fill the gap in some of Victoria's most disadvantaged communities.





Sadly, the 2018 Foodbank Hunger Report revealed that people living in rural and regional areas are 33% more likely to experience food insecurity, and the impacts felt can be widespread throughout the community. Currently, 38% of our charity partners are in regional areas – but more needs to be done to ensure no Victorian goes hungry.

In November, we were thrilled to see the State Government's continued commitment to fighting food insecurity in regional Victoria — with the announcement of funding to build two new Foodbank hubs in Ballarat and Morwell. With demand for food relief increasing, these hubs will enable us to deliver more fresh, frozen and staple foods through an extended network of charity partners right across the two regions.

### FIGHTING FIRES AND FOOD INSECURITY

In times of disaster, such as bushfires, floods and droughts, our charity partners are right there responding to the needs of their communities. And, with almost 90 years of providing emergency relief to Victorians, we are right there with them.



In March 2019, as fires broke out across South East Victoria, we worked hard to deliver emergency food and groceries to our partners supporting those affected, including Longwarry and District Lions Club.

Managed by Deb Brown, Food Relief Coordinator, the Longwarry community hall was filled with groceries and staple items ready for those in crisis. And while there was an official relief centre set up in the region, Deb and her team were keeping their doors open 24/7 to anyone in need of assistance during this time.

Beyond emergency bushfire relief, Longwarry and District Lions Club has been providing food relief since 2013 to members of the community who are experiencing hardship.

Every second Friday a team of volunteers help prepare and pack hampers of staple items and fresh produce.

They are currently distributing over 200 hampers each fortnight to community members in need. This is complemented by regular community lunches and an on-site community garden offering fresh produce.

"It all complements healthy eating and promoting social connections in the community as well," said Deb Brown.

Deb views the program as a short-term solution to provide immediate food relief to vulnerable members of the community.

"We don't turn anyone away. It doesn't matter where they are from, who they are, whether they have a pension card or not, everyone who asks for help is given help. We don't turn a single person away who is asking for help."

Deb also makes herself available out of hours to ensure those in crisis can be assisted, and has linked up with local schools, community groups, and chaplains to ensure they can reach people who may need help.

"A lot of people won't come in for pride and for whatever reason, and we don't want that. We don't have everything, but we are certainly trying to make sure we are looking after them."

Longwarry and District Lions Club is just one of our many partners located outside of metropolitan Melbourne. Regardless of location, our partners are not only providing food relief, but hope, resilience and compassion to those who find themselves experiencing hardship.



**MEETING DEMAND** 

## THE COMMUNITY MAKING A DI

There are many ways people choose to support our work – and each year we are delighted by the number of community groups and individuals who choose to raise funds and awareness for the work we do in Victoria.

In June, Melbourne schoolteacher Adrian Bol achieved a seemingly unconquerable challenge. He ran seven marathons, on seven consecutive days, on seven beaches, in seven states and territories – all to raise funds for Foodbank Victoria.

He kicked off his challenge on Darwin's Casuarina Beach on 6 June, traversing across the country to his final run on his home beach of Bonbeach, Melbourne, on 12 June.

On a wet and wintry day, we were there cheering Adrian on as he crossed the finish line and wrapped up this mammoth challenge – raising almost \$10,000 for Victorians in need!

After learning more about Foodbank through his School's Breakfast Clubs Program, Adrian was inspired to give back.

"I've had a blessed career and I want to give back. There are a lot of families in need, a lot of people are really doing it tough and if it wasn't for Foodbank, they'd be doing it a lot tougher," said Adrian.



We thank Adrian, his team, and everyone who supported him through this marathon achievement.

>>> TO ALL THE COMMUNITY GROUPS, SCHOOLS AND ORGANISATIONS WHO HELD EVENTS, RAISED FUNDS, AND SPREAD THE FOODBANK WORD - THANK YOU. IT'S WITH THE HELP OF OUR DEDICATED COMMUNITY OF SUPPORTERS WE CAN CONTINUE TO ASSIST THE VICTORIANS WHO NEED IT MOST.

### TEAM FOODBANK RUNS MELBOURNE

IN THE SPIRIT OF FITNESS, WE ALSO SAW TEAM FOODBANK HIT THE PAVEMENT AT RUN MELBOURNE ON 28 JULY 2018. 104 RUNNERS/WALKERS TOOK ON THE CHALLENGE OF 5KM, 10KM OR A HALF MARATHON WITH OVER \$23,000 RAISED BY TEAM FOODBANK.



It's with the support of our donors that we can champion our mission of creating a food secure future for all Victorians.

During FY18-19, we were thrilled to have seen more than 6,500 individuals donate to Foodbank – an 18% increase and almost 1,000 more donors than the previous year. Thanks to the generosity of these individuals, we are able to provide food relief to over 140,000 Victorians every month.

Through our annual fundraising appeals, we introduced our supporters to Sue and Deb; two incredibly strong and hardworking women who have experienced food insecurity and financial hardship.

We are incredibly thankful to these two brave women for sharing their stories and enabling the support of many more people finding themselves in similar situations.

As a result of our fundraising appeals, we were humbled to receive donations from individuals throughout the year, raising in total over \$1.2 million. These donations allow us to continue supporting the most vulnerable and disadvantaged members of the community.

>>>> FROM OUR NEWEST TO OUR LONGEST AND MOST LOYAL DONORS - WE ARE TRULY MOVED BY YOUR CONTINUED SUPPORT OF OUR WORK.

# INSPIRING OUR YOUNGER GENERATIONS

The Barefoot Investor, Scott Pape, has helped everyday Aussies through his best-selling money guide books. And during the year, we witnessed his effect on the younger generations.

In his latest book, *The Barefoot Investor for Families* (of which he generously donated 20,000 copies for Foodbank to distribute), Pape teaches children about the importance of giving back.

It's a message that clearly resonated with many families, as we saw dozens of children drop in over the year to donate the contents of their 'Give Jars'.

We were thrilled to meet Angus, who popped into our warehouse to donate food items he had purchased with money from his 'Give Jar'.

Angus shopped for some of his personal favourites and donated them to help families who are unable to put food on the table – especially during school holidays.

Thanks to all our younger donors, who are learning all about the spirit of giving. What a wonderful lesson to take through life!



# TRUSTS AND FOUNDATIONS HELPING US TO GROW

# Each year we are incredibly honoured to be supported by various trusts and foundations.

Their generous commitments allow Foodbank to develop a range of projects – including trialling new programs to reach more communities; supporting our core programs; purchasing vehicles and covering logistical costs to distribute food more effectively; upgrading our facilities; and supporting hamper packing for emergency food relief.

In FY18-19, the William Buckland Foundation continued their support of our Farms to Families program with an enormous commitment of \$600,000 over a four year period. The generous funding will allow Foodbank Victoria to run 72 Farms to Families markets in the Latrobe Valley and Gippsland region.

Since its inception in 2015, the Farms to Families pop-up markets are proving to be a huge success in delivering fresh and nutritious food to areas of disadvantage. We are extremely grateful to the William Buckland Foundation for this funding and look forward to continuing to deliver this important program.

We'd also like to thank the Jack Brockhoff Foundation, who supported our Farms to Families markets during the year, funding four pop-up markets in the Ballarat region.

This was the second year of a three-year commitment from the Jack Brockhoff Foundation and we look forward to their ongoing support for future markets.

In our Yarraville warehouse, our volunteers were thrilled to receive a brand-new kitchen, courtesy of Rotary Club of Camberwell and Rotary Club of Footscray Community Service & House Of Friendship Fund Inc.

With the support of the Bendigo Bank Community Enterprise Foundation, we were able to pack and distribute hundreds of Christmas hampers – providing much-needed relief over the festive season.

>>> WE WANT TO EXTEND OUR MOST HEARTFELT THANKS TO THESE ORGANISATIONS FOR THEIR GENEROSITY AND CONTINUED SUPPORT OF OUR WORK HERE IN VICTORIA.

# CORPORATE PARTNERS PART OF OUR FAMILY



### **PORT OF MELBOURNE**

In November 2018, we were thrilled to announce a formal partnership with the Port of Melbourne.

As part of our partnership, the Port of Melbourne not only made a financial contribution to support our work, but they offer their staff volunteering opportunities at our Yarraville warehouse to further engage with our vital work in the community. They also integrated Foodbank Victoria into their Port Education sessions to help highlight the issue of food insecurity and educate the schools coming through the program.

The Port of Melbourne also continued their support with a team of staff taking on The Hunger Ride challenge for the second time to help raise funds for families in need.

Our partnership combines the talent and focus of two trusted and respected Victorian organisations that together will have a significant impact in the community and in the lives of Victorians experiencing food insecurity. Thank you, Port of Melbourne for your support.

"Port of Melbourne is proud to have Foodbank as its primary corporate social partner since 2018. The monthly warehouse packing days at Foodbank have been a valuable and rewarding experience for Port of Melbourne staff and highlight the importance of Foodbank's positive and integral work in the community. Port of Melbourne was also proud to have two of its staff members participate in The Hunger Ride 2019, helping to raise more than \$80,000."

Brendan Bourke - CEO, Port of Melbourne

### **GOALS TO END HUNGER**

In 2018, the Goals to End Hunger Campaign was launched thanks to our wonderful friends at EnergyAustralia and Essendon Football Club.

For every goal kicked by the Bombers at their home games throughout the season, EnergyAustralia donated 200 meals to Foodbank Victoria.

A total of 28,400 meals were donated through the Bombers' 142 home goals throughout the 2018 AFL season, and EnergyAustralia generously increased this final figure to a huge 50,000 meals for Foodbank Victoria.



EnergyAustralia Executive Enterprise, Chris Ryan, said the partnership would provide access to a basic necessity the majority of Australians take for granted.

"EnergyAustralia is grateful to be working with Foodbank Victoria and the Essendon Football Club. Having food on the table and energy to light, heat and cool our homes is vital to the quality of life we enjoy in Australia. But for some people, those essentials are out of reach, and it's not right.

"The 'Goals to End Hunger' initiative gives EnergyAustralia the opportunity to do something for people in need. Foodbank Victoria do a fantastic job and we are very proud to partner with them."

# OUR CORPORATE PARTNERS CONTINUE TO BE A HUGE PART OF THE FOODBANK FAMILY, AND WE ARE EXTREMELY GRATEFUL FOR THEIR ONGOING SUPPORT

### PETERS ICE CREAM

We were incredibly thankful to Peters Ice Cream for continuing their partnership with Foodbank Victoria for the fourth year running.

Peters continues to play a pivotal role in assisting us to help fight hunger and we are sincerely grateful for their support.



Beyond the financial commitment this year, the Peters Ice Cream leadership team gave up their time to support us with a strategic project to assist with establishing new corporate partnerships.

Their staff volunteered their time at two Farms to Families pop-up markets and held two food drives throughout the year, donating the collected goods to Foodbank Victoria.

Peters Ice Cream also took part in the 2019 Hunger Ride, helping us to raise funds for families in need while taking on the 172km cycle challenge.

We say thank you to Peters Ice Cream for once again helping us fight hunger. We couldn't do what we do without you.

### ABC RADIO MELBOURNE AND VICTORIA

In 2018, we were thrilled to announce a partnership with ABC Radio Melbourne and Victoria, and we were incredibly humbled to have been selected as the station's charity partner for the year.

The partnership included our Feeding Families Appeal, which encouraged listeners to support those in need during the festive season. Through the appeal, we managed to raise enough money to purchase staple food items for almost 4,200 hampers, which were distributed to those in need over the holiday period.



Thanks to the support of the amazing ABC listeners, presenters, producers and staff for helping to raise the issue of food insecurity and provide comfort to those in need during the holiday period.

THIS IS JUST A SNAPSHOT OF SOME OF OUR PARTNERSHIPS. WE ARE EXTREMELY THANKFUL TO ALL OUR CORPORATE PARTNERS, INCLUDING; BULLA DAIRY FOODS, ASALEO CARE AND KLOOPR.

# CYCLISTS CONQUER

On Saturday 16 March 2019, cyclists took on the 172 km round trip from Beechworth up Mt Buffalo and back over Mt Stanley for Foodbank Victoria's The Hunger Ride.

With one in five children going hungry each year, the ride raises vital funds to help support Victorian children and their families.

In its second year, the event attracted corporate teams including Montague JAZZ™ Apple, Peters Ice Cream, Port of Melbourne, the West Gate Tunnel Project and Foodbank Victoria. Together, the teams managed to raise more than \$80,000 to help feed Victorians in need.

The ride was led by Hunger Ride Ambassador and cycling champion Baden Cooke – winner of the 2003 Tour de France Green Jersey.

"Having grown up in Benalla I'm a huge fan of Victoria's High Country. It was once again a sensational event and it was great to see the riders challenge themselves to make the distance and raise much-needed funds for Foodbank," said Cooke.



# SECOND RIDE

Montague, one of the largest family-run fruit growing businesses in Australia, sponsored the event through its popular apple variety, JAZZ $^{\text{TM}}$  Apple. Members of the public were treated to a free JAZZ $^{\text{TM}}$  Apple, at Myrtleford's Rotary Park and atop Mt Buffalo.

"As a family business producing quality Australian fruit, assisting those in the community impacted by food insecurity aligns strongly with our values," said Ray Montague, Managing Director at Montague.

We were incredibly grateful to JAZZ™ Apple, for sponsoring the 2019 ride. Montague has been a fantastic supporter of Foodbank for more than 10 years and we couldn't do what we do without them.

WE WOULD ALSO LIKE TO THANK THE DEDICATED TEAMS, RIDERS AND EVENT PARTNERS WHO HELPED MAKE THE EVENT POSSIBLE.



# CELEBRATING THE PEOPLE WHO MAKE A DIFFERENCE

From packing orders of food and grocery items in our distribution warehouse; greeting our charity partners; delivering hampers to those in need; distributing fresh food at our pop-up markets; or assisting with essential office duties – our volunteers are truly the backbone of our organisation.

This year we had plenty to celebrate, including milestone achievements, brand new recruits, and record-breaking volunteer numbers.

In FY18-19, more than 3,000 individual and corporate volunteers donated 31,000+ hours of time to Foodbank Victoria – a huge 40% increase in volunteers from last year.

Our number of individual volunteers increased by 10%, with a total of 93 people regularly donating their time to Foodbank. We also welcomed 2,854 generous corporate volunteers, who helped pack food orders and grocery boxes in our warehouse and assisted in distributing food at our Farms to Families markets.

Evonne, one of our passionate volunteer warehouse supervisors, says meeting and inducting corporate volunteers is a highlight of her day.

"The corporate groups work very hard! At the end of the day we have a lot of fun, and we get to know each other, but we also do a lot of good work."



Our volunteer program attracts individuals from all walks of life. After six years of volunteering at Foodbank, Evonne shows no signs of slowing down. She has this advice for those considering volunteering:

"I KNOW I AM DOING A GOOD THING.
GIVING BACK TO THE COMMUNITY IS
SUCH A GREAT FEELING. IF YOU WANT
TO WORK HARD BUT FEEL REALLY GOOD
ABOUT IT AT THE END OF THE DAY THEN FOODBANK IS THE PLACE FOR YOU."

OUR CORPORATE PROGRAM IS HIGHLY SOUGHT AFTER, BOOKING OUT MONTHS IN ADVANCE. IF YOU'D LIKE TO GET YOUR ORGANISATION INVOLVED, GET IN TOUCH VIA VOLUNTEERING@FOODBANKVICTORIA.ORG.AU



### **VOLUNTEER SPOTLIGHT**

### MEET TAM, ONE OF OUR NEWEST RECRUITS

Tam joined the Foodbank family in February 2019. A full-time university student, Tam was drawn to volunteering at Foodbank to make good use of his free time during the semester holiday.

However, when university returned for 2019, Tam continued volunteering on his day off from studying. Volunteering weekly, Tam has learnt the skills to be a warehouse supervisor, where he helps corporate groups and regular volunteers pack orders to be distributed to our charity partners. When asked about his favourite part of volunteering, Tam couldn't pick just one thing.

"Everyone here, the friendly staff, the people, having a chat with everyone. It's a hard one – there are too many things. It's a friendly environment, you can do a lot at Foodbank to help others who need it."

>>> TAM IS JUST ONE OF THE 93 DEDICATED AND PASSIONATE INDIVIDUALS WHO REGULARLY VOLUNTEER AT FOODBANK VICTORIA.

#### **CELEBRATING MILESTONE**

# **ACHIEVEMENTS**

National Volunteer Week was held in May, and this year we were thrilled to celebrate the milestone achievements of some of our longest serving volunteers.



PETER C
MILESTONE: 5 YEARS

Peter has been volunteering at Foodbank Victoria for five years. His primary role is delivering food orders to Shepparton and Warragul.

"It's a lovely place to volunteer, people really look after you and help you - I highly recommend it. That's why I keep volunteering, because Foodbank is a welcoming place"



### JANETTE MILESTONE: 5 YEARS

Janette is skilled in office and administration duties and volunteers on a weekly basis to support our fundraising department. Janette had previously volunteered at Foodbank as part of our corporate program, and after retiring, wanted to continue to support Foodbank.

"It's very satisfying to be part of an organisation that is so directly assisting people in need. I can't imagine what it would be like to not know where your next meal is coming from so it's pleasing to be able to help these people, albeit indirectly."



NEIL MILESTONE: 5 YEARS.

Neil volunteers at Foodbank three days a week and assists across several operations. He helps charity partners collecting fresh fruit and vegetables and works in the office helping with data entry and stocktake. Beyond his daily duties, Neil is also the volunteer representative on Foodbank's Safety and Innovation Committee and tends to the vegetable garden beds outside the Yarraville warehouse.

"Contribution to the community is my favourite part about volunteering here. Foodbank does a wonderful job so I'm happy to be helping. The people are genuinely nice and when you're dealing with the clients you meet a wide variety of the community."



### TOM MILESTONE: 10 YEARS

This year, Tom celebrated 10 years volunteering with Foodbank Victoria. After formerly working for an organisation who donated to Foodbank, Tom has seen the massive growth in the need for food relief over the years. Tom volunteers in the warehouse cool room, helping our charity partners collect their chilled food, collect fresh produce, and show them what's on offer.

"You meet lovely people while volunteering here. All the charities that we deal with here are all fantastic agencies. I'm also retired, so it gets me out of the house for a while — out from under my wife's feet."

### **OUR PEOPLE**

# THE FOODBANK FAMILY

At the end of FY18-19, the Foodbank Victoria team consisted of 55 dedicated and passionate employees who live and breathe our values of empowerment, respect, integrity and accountability.

In FY 18-19, we added six new talented staff members to the team in a range of positions across the organisation.

Throughout the year, staff have been encouraged to remain active with continued free gym access in partnership with The Exercise Room, as well as walking and running groups.

This year we also continued weekly staffled meditation and mindfulness activities to ensure staff are supported to keep a sharp and healthy mind.

With our expanding operations and the rising demand for food relief, we will continue to recruit and employ diverse individuals who are committed to our vision of healthy food for all.

# THANKING OUR LONGEST SERVING EMPLOYEES

While we welcome new fresh faces to Foodbank, we also wanted to take the time to celebrate the work of some of our longest serving team members.

Craig Johnson has been with the organisation for more than 15 years. When Craig first started, there was only a handful of employees and his daily job looked much different. Now he oversees the cool room operations and ensures charities have access to frozen, chilled and fresh food.

When asked about what he loves most, Craig replied:

"Helping people! It feels good knowing we are helping people. It feels exciting to know where all our work goes. The work I do makes me happy."

Craig's diligent work ethic and dedication over the years is certainly appreciated by his colleagues.

"I think Craig is the type of person who just comes in and gets the work done. He always does the best that he can and gets along with everyone," said Jo Spiteri, Administration Coordinator, Foodbank Victoria.

After being with Foodbank for over 13 years, Jo has also seen her fair share of change. When talking about her years at Foodbank, Jo reflects on the growing need for food relief.

"I've definitely seen the need grow over time, but I've also seen Foodbank grow to meet as much of the need as we can."

When asked what keeps her coming back, lo said:

"I think the people. The people that we are helping, the people I work with that are all committed, the volunteers that give their time — all working towards the same cause.

It's just amazing when you talk to people that are needing assistance and they are so grateful when we can help them. It's just humbling!"

We thank Craig and Jo for their work at Foodbank, and we look forward to many more years with them as part of our team.

>>> TO ALL OUR STAFF WHO EVERY SINGLE DAY WORK TOWARDS OUR SHARED VISION OF HEALTHY FOOD FOR ALL - THANK YOU.









## A MESSAGE FROM OUR BOARD



#### **ZERO HUNGER**

UNITED NATIONS SUSTAINABLE DEVELOPMENT GOAL 2: ZERO HUNGER - END HUNGER, ACHIEVE FOOD SECURITY AND IMPROVE NUTRITION AND PROMOTE SUSTAINABLE AGRICULTURE.

It is hard to believe that this goal applies to Australia and yet one in five Australians will find themselves food insecure and 22% of these people are children. This figure has increased over the past three years and Foodbank Victoria has had to make significant infrastructure and staff growth to accommodate growing demand over the last financial year.



Planning is underway to extend our reach through new hubs in regional areas, giving us greater coverage and doubling the capacity of the School Breakfast Clubs Program. Innovation is in hand for new community food programs as well as fundraising events to secure the needed funds and food to support Victorians. To support this work, the team at Foodbank has had to grow and seek greater skills for future expansion. We thank all staff for their work and positive enthusiasm to meet all needs.

The board has also changed as we farewelled board members June Wilson, Lahra Carey and Ben Pratt who each made a significant impact on the future direction of the organisation. We have welcomed new skills and expertise and new directors to assist the future growth plans of organisation. Our financial position remains balanced and we are ever vigilant in securing funds for projects implemented to expand into areas of greater need.



Achievements are only realised through the ongoing support of food donors who continue to grow their social commitment to provide high quality produce. This provided more than 17 million nutritious meals during the year.

Other donors provided funds to enable the purchase of additional food and to assist in meeting the costs to operate and to gather, store and distribute food right around the state.

Underpinning this work are the thousands of volunteers who assist in packing and distributing food, and we thank corporate business who are sending teams in to assist.

As Foodbank Victoria now heads towards commemorating 90 years of providing nutritious food, we thank all who have worked and supported us as we continue to strive for **Zero Hunger**.

Dale\_

Dorothy Coombe, Foodbank Victoria Chair

#### **OUR PATRON**

Her Excellency the Honourable Linda Dessau AC, Governor of Victoria

#### **OUR BOARD FY18-19**

**Dorothy Coombe - Chair, appointed 2013** 

Stuart Costa - Director, appointed 2011

**Dr Meg Montague -** Director, appointed 2011

Niamh O'Malley - Director, appointed 2013

**Justin Madden AM -** Director, appointed 2015

Tass Mousaferiadis - Director, appointed 2015

Claire Hooper - Director, appointed 2017

Stephen Audsley - Director, appointed 2018

June Wilson - resigned 2018

Ben Pratt - resigned 2018

Lahra Carey - resigned 2019

# FINANCIALS 2018/19

### STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2019

	2019 (\$)	2018 (\$)
OTHER REVENUE AND INCOME		
Government grants	2,902,178	2,430,266
Government grants - School Breakfast Program	4,382,669	2,990,000
Revenue from handling fees	1,429,019	1,513,934
Donations, charitable income and fundraising	1,700,767	1,218,910
Other grants - assets and program development	182,336	158,938
Other income	163,987	136,716
TOTAL OTHER REVENUE AND INCOME	10,760,956	8,448,764
EXPENSES		
Employee benefits expense	(4,476,691)	(3,681,706)
Cost of goods purchased	(3,632,914)	(2,445,903)
Distribution/Warehouse	(1,049,515)	(893,763)
Depreciation	(388,848)	(341,188)
Marketing	(49,031)	(138,655)
Fundraising expense	(558,587)	(739,883)
Other	(558,586)	(577,150)
EXPENSES	(10,714,172)	(8,818,248)
SURPLUS	46,784	(369,484)
Other comprehensive income:	-	-
TOTAL COMPREHENSIVE INCOME	46,784	-369,484

### **STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2019**

	2019 (\$)	2018 (\$)
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	2,741,901	541,641
Trade and other receivables	277,635	316,575
Inventories	509,811	548,127
Financial assets	4,306,344	5,899,581
TOTAL CURRENT ASSETS	7,835,691	7,305,924
NON-CURRENT ASSETS		
Property, plant and equipment	1,110,204	1,177,192
TOTAL NON-CURRENT ASSETS	1,110,204	1,177,192
TOTAL ASSETS	8,945,895	8,483,116
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	2,426,304	2,108,163
Provisions	400,730	347,695
TOTAL CURRENT LIABILITIES	2,827,034	2,455,858
NON-CURRENT LIABILITIES		
Provisions	97,196	52,377
TOTAL NON-CURRENT LIABILITIES	97,196	52,377
TOTAL LIABILITIES	2,924,230	2,508,235
NET ASSETS	6,021,665	5,974,881
EQUITY		
Accumulated surplus	4,521,665	4,724,881
Reserves	1,500,000	1,250,000
TOTAL EQUITY	6,021,665	5,974,881

# **SUPPORT US TODAY!** DO YOU SHARE IN OUR VISION OF HEALTHY FOOD FOR ALL?

No child, and no adult, should be going without food in Australia. You can support us in the following ways:

### **FUNDS**

All donations to Foodbank go straight to our food relief and program development work in Victoria. Donations over \$2 are tax deductible. Make a donation on our website or give us a call.

### FOOD

If you're in the food industry, talk to us about the benefits of becoming a food donor. Call or email us.

If you're an individual, or part of a workplace, school or community group, hold a food drive to collect and donate much-needed pantry staples and hygiene items. Visit our website for details.

### **VOLUNTEER**

We can't do what we do without volunteers. If you have some time and want to contribute in our warehouse, at our popup markets or community events, visit our website for details.

### **PARTNER**

If you're an organisation looking to give back, talk to us about partnership opportunities. Our partners are extended members of the Foodbank family and we are committed to nurturing these relationships to achieve positive outcomes together.

Call us to discuss.

03 9362 8300 WWW.FOODBANK.ORG.AU INFO@FOODBANKVICTORIA.ORG.AU 4/2 SOMERVILLE ROAD YARRAVILLE VICTORIA 3013

### **FOLLOW OUR WORK!**









**@FOODBANKVICTORIA** 

ABN 94 117 688 829

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