



FOODBANK SOUTH AUSTRALIA 2019-2020



OUR WORK IN 2019-2020



126,000+

**SOUTH
AUSTRALIANS
ASSISTED
EVERY
MONTH**



2.5M kg

**OVER 2,530,750
KG SAVED
FROM LANDFILL**



6.5M

**DISTRIBUTED
ENOUGH FOOD
FOR 6,532,134
MEALS**



500+550

**SUPPORTED
495
AGENCIES &
500+ SCHOOL
PROGRAMS**



3.26M Kg

**3,266,067
KG OF FOOD
DISTRIBUTED
IN SOUTH
AUSTRALIA**

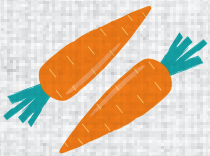


84k+

**84,000
HOURS OF
VOLUNTEER
TIME**



“ FOODBANK IS THE LARGEST FOOD RELIEF ORGANISATION IN AUSTRALIA



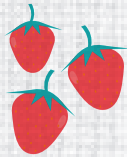
\$1

**ENABLES
US TO
DISTRIBUTE
\$6 WORTH
OF FOOD AND
GROCERIES
TO CHARITIES
AND SCHOOLS**



\$2

**ENABLES US
TO PROVIDE
A MEAL FOR
A FAMILY
OF FOUR**



80%

**FOODBANK
ACCOUNTS FOR
APPROXIMATELY
80% OF THE FOOD
DISTRIBUTED TO
CHARITIES BY
FOOD RESCUE
ORGANISATIONS**



1/5

**EACH YEAR
FIVE MILLION
AUSTRALIANS
SEEK FOOD
RELIEF - AROUND
ONE THIRD
OF THEM ARE
CHILDREN**



7,876

**DESPITE OUR
EFFORTS, MORE
THAN 7,876 SOUTH
AUSTRALIANS ARE
UNABLE TO BE
ASSISTED EACH
MONTH**



VALE DIANNE NICHOLAS

FOODBANK SA DONOR RELATIONS & FRIEND

A WORD FROM...

Simon Schrapel AM

Undoubtedly 2020 will be remembered well into the future for how it changed lives and societies around the world. For South Australians the dual impacts of first our devastating fires followed by the health and economic consequences of COVID-19 have been enormous. However for all of the threat and hardship these events have wreaked they have also heralded a level of resilience and community comradeship that has been critical to our survival.

Nowhere has this been more evident in the role played by Foodbank SA in addressing the challenges brought about by both catastrophes. Our ability to respond quickly, mobilise resources both food and people, has been central to our ability to meet the unique needs posed by the bushfires and the pandemic.

Getting our mobile responses to communities who had lost local infrastructure in the fires enabled us to respond in the agile and creative manner Foodbank SA is renowned for. Similarly our growing network of Food Hubs were pivotal in maintaining access for those in need when many of the traditional community service outlets either closed or curtailed their operations in the wake of the health impacts of COVID-19 on their volunteer workforce. This enabled us to maintain supply safely and securely throughout the height of restrictions caused by COVID-19. This was vital not only for those who have relied on Foodbank for some time but for those who found themselves in financial distress as a result of the economic impacts of the pandemic. This included those who lost what had traditionally been seen as secure jobs as well as the thousands of international students and others who

were denied both the opportunity of work or government support.

Foodbank SA acknowledges the support provided by our community when times were at their toughest. Our loyal donors didn't just stand up – they dug deeper. Whether this was in the supply of food from our food industry partners or the public and corporations in the form of financial assistance, the response from our community was outstanding.

It certainly proved that when times are toughest Australians are at their most generous and on behalf of the Foodbank SA Board I would like to extend my heartfelt thanks and gratitude to each and every supporter and donor.

In the last 12 months, through all of the uncertainty and devastation experienced in our community, Foodbank SA was also able to further extend our reach and presence. This included, with the support of the Australian Government and local sponsors and supporters, securing and enhancing our presence in Mt Gambier and the South East. We have been able for the first time to own our premises in Mt Gambier and have the capacity to improve our storage facilities to help more people in need in the region. We have also, with the help of BHP, been able to establish a permanent presence in Murray Bridge with the planning and recent opening of a new Food Hub.

These are just 2 highlights of many new and innovative ways in which Foodbank SA has adapted and changed to meet both a growing and in some cases newly emerging set of needs for food relief and assistance across our community.



We are very fortunate to have a committed and skilled team, led by our Chief Executive Greg Pattinson, who have led the way in building both the profile and most importantly the impact of Foodbank SA for South Australians. I would also like to thank our many volunteers who give so generously of their time in so many different ways to ensure we can deliver on our promise to get more food to more people in need every day. This volunteer commitment extends to an energetic and passionate Board who have continued to ensure Foodbank SA's growth and success is underpinned by exemplary governance and oversight.

It's certainly been a year we will never forget!

Simon Schrapel AM

Greg Pattinson

Foodbank SA Chief Executive

The past year, especially the 6 months from January to June, has seen the world become a very different place, with many previously held views of job security, community stability, and normality completely turned on their heads. For Foodbank SA, the events of the past year reinforced the essential role that we play in our state and confirmed to all of us why we do what we do.

The devastating bushfires in the Adelaide Hills and on Kangaroo Island saw Foodbank SA activated by the SA Government to provide food relief to these areas and to manage food donations. Initially we sent food hampers to the relief centres and first responders in both areas as well as fresh fruit and snacks. In fact, the big Foodbank truck was one of the first to cross to KI on the ferry. As recovery centres were established, Foodbank continued regular deliveries to support the victims, providing nearly 50 tonnes of food either by our Mobile Food Hub in the Hills or by employing local distributors on KI. We expect this support to continue to the end of 2020.

Then the COVID-19 pandemic hit with significant impact on the SA community. Many businesses closed, causing thousands of people in previously secure jobs to be in the position of having to seek food assistance. At the same time, many of our charity agencies closed their doors or reduced their services due to the high risk to their older volunteers. At Foodbank, we set ourselves the objective that we would not close whatever happens, as we knew that there was no-one left to support vulnerable South Australians.

We established strict social distancing and sanitization protocols at all sites in order to protect our volunteers and clients, and we segregated our warehouses to ensure we

could continue to operate in the event of an outbreak.

Foodbank SA's service delivery model where we have increased focus on getting food to individuals, developed over the past few years, has proved to be a significant advantage. Our food hubs accommodated a huge spike in demand as many agencies who had closed referred their clients to our food hubs, and our Mobile Food Hub has proven to be an effective means of providing food to outlying areas. In addition we rapidly developed and launched a Home Delivery service in response to many urgent requests from government and agencies to provide food to families who had been forced to isolate.

Foodbank SA's role at the forefront of food relief activities during this past year has significantly raised the awareness of Foodbank's essential role to all levels of government and to the broader public. We must continue to expand our geographic footprint and to explore new ways of meeting our objectives. At this time I would like to thank the staff of Foodbank SA and all of our wonderful volunteers at all of our sites, all of whom contributed to the past year. Time after time, our staff and volunteers displayed their abilities to innovate and develop creative ways of providing food to those in need, and I feel immensely proud to be part of this team.

Greg Pattinson



“
**FOR FOODBANK SA, THE
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”

OUR KEY AREAS OF WORK

CORE STAPLES

Sourcing core staples is the basis of Foodbank's work. Core staples are the items that everyone should have in their pantries. Those long-life shelf products that we all grew up with would include: baked beans, rice, pasta, pasta sauces, breakfast cereal, long life milk, tinned fruit and vegetables. We source our core staples through a number of different ways:

- our relationship with the local and national food industry, retailers and producers enables us to get **donations**
- individuals, schools and workplaces run **food drives**
- **cash donations** from companies and community groups which are used to buy much needed staples
- a nation-wide **Key Staple Program** puts together a number of different companies to manufacture specific products.

As well, we buy a considerable number of items at discounted rates to make sure that we are able to offer healthy and nutritious food to those who otherwise would go without.

FOODBANK SA FOOD HUBS

We developed the Food Hubs to provide those who are in need with a dignified shopping experience. Foodbank SA Food Hubs offer choice and provides much greater value for money. Individuals are assessed by welfare partners who issue them with a voucher. This voucher allows them to access and shop at our Food Hubs in Bowden, Christies Beach, Edwardstown, Elizabeth, Mount Gambier and the Community Food Hub in Port Pirie. In 2020, Foodbank opened a much needed Food Hub in Whyalla and a new Mobile Food Hub to further support the work done in South Australia. New Foodbank Food Hubs will open in 2020/21 including Murray Bridge, Ceduna, Alice Springs and a Regional Mobile Food Hub.

ON AVERAGE, 250 CLIENTS VISIT OUR FOODBANK FOOD HUBS EVERY DAY.

SCHOOLS

When you are hungry, you can't be at your best. Going to school hungry affects a child's ability to concentrate, to learn and to achieve. This can lead to dire consequences throughout their lives. A key area of Foodbank SA's work is to source and acquire food items to support more than 550 School Programs across Adelaide's metro, regional and country areas. Common items available are breakfast cereal, long life milk, spreads like jam and Vegemite, tinned and fresh fruit and yogurt. Foodbank SA delivers food to schools in all regions of SA, and also provides food to other charities for their breakfast programs.

In 2020, Foodbank continued several other school programs including: Fresh Food Friday Program, School Lunch Programs and Young Women's Program.

SUPPORTING 550+ SCHOOL PROGRAMS

FRUIT AND VEG FOR ALL

At Foodbank SA's Store 27 in the South Australian Produce Market we source donations from fresh produce wholesalers to distribute via our warehouses and food hubs. We go even further by nurturing relationships with growers and packing sheds in the Riverland, Adelaide Hills and Virginia regions to source produce straight from the farm. At Foodbank SA, fresh produce is distributed at no charge.

In 2019-2020, we hit another milestone with more than 1.6 million kilograms of local fruit and vegetables sourced to distribute to those in need. Our aim is to continue to expand the Fruit and Veg For All Program each year.

MORE THAN 1,646,277 KG OF FRUIT & VEG SOURCED FOR THOSE IN NEED IN SOUTH AUSTRALIA.

COUNTRY AND REGIONAL OUTREACH

South Australia's extensive geographic area poses some logistical and operational challenges to reach those in rural and outback communities who need food relief services. Our regional branches in Mount Gambier, Berri and Whyalla support their respective regions. Our new Regional Mobile Food Hub will provide a food relief service to communities in the Riverland, Yorke and Eyre Peninsulas. We also supply the stock for a regional Food Hub in Port Pirie.

EMERGENCY & DISASTER RELIEF

Foodbank SA has a pivotal role to play in the State's Disaster Recovery and Management. In 2019/20, Foodbank SA was appointed the primary provider of food relief for those in Bush Fire zones by the State Manager, Emergency Relief Functional Support. As a trusted organisation forming part of the official emergency response network, Foodbank SA is able to act as a conduit for the generosity of the food industry which is always keen to assist with essential supplies to stricken areas. We are able to deliver exactly what is needed, when and where it's needed in order to efficiently and effectively support the relief efforts.

**"IN 2019/2020, FOODBANK WERE APPOINTED
THE PRIMARY PROVIDER OF FOOD RELIEF
FOR THOSE IN BUSH FIRE IMPACTED ZONES,
INCLUDING ADELAIDE HILLS AND KANGAROO
ISLAND. FOODBANK WILL BE SUPPORTING
IMPACTED COMMUNITIES FOR YEARS TO COME."**

- Greg Pattinson, CEO, Foodbank SA



FINANCES AND GOVERNANCE

REVENUE

\$6,876,182

- Agency Income - 48%
- Fundraising Operations - 26%
- Fundraising Operations (Government) - 13%
- Fundraising Capital (Government) - 7%
- Fundraising Capital - 3%
- Other Income - 3%

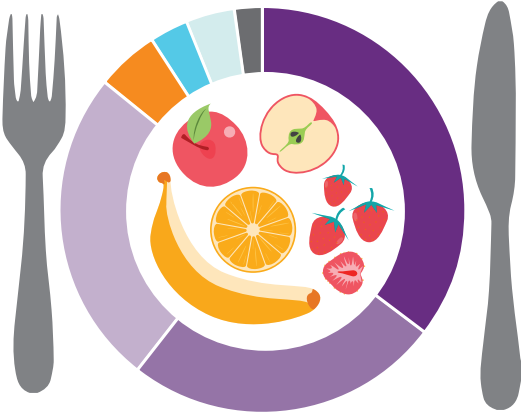


For full audited results provided by PriceWaterhouseCoopers, visit www.foodbanksa.org.au

EXPENDITURE

\$5,264,572

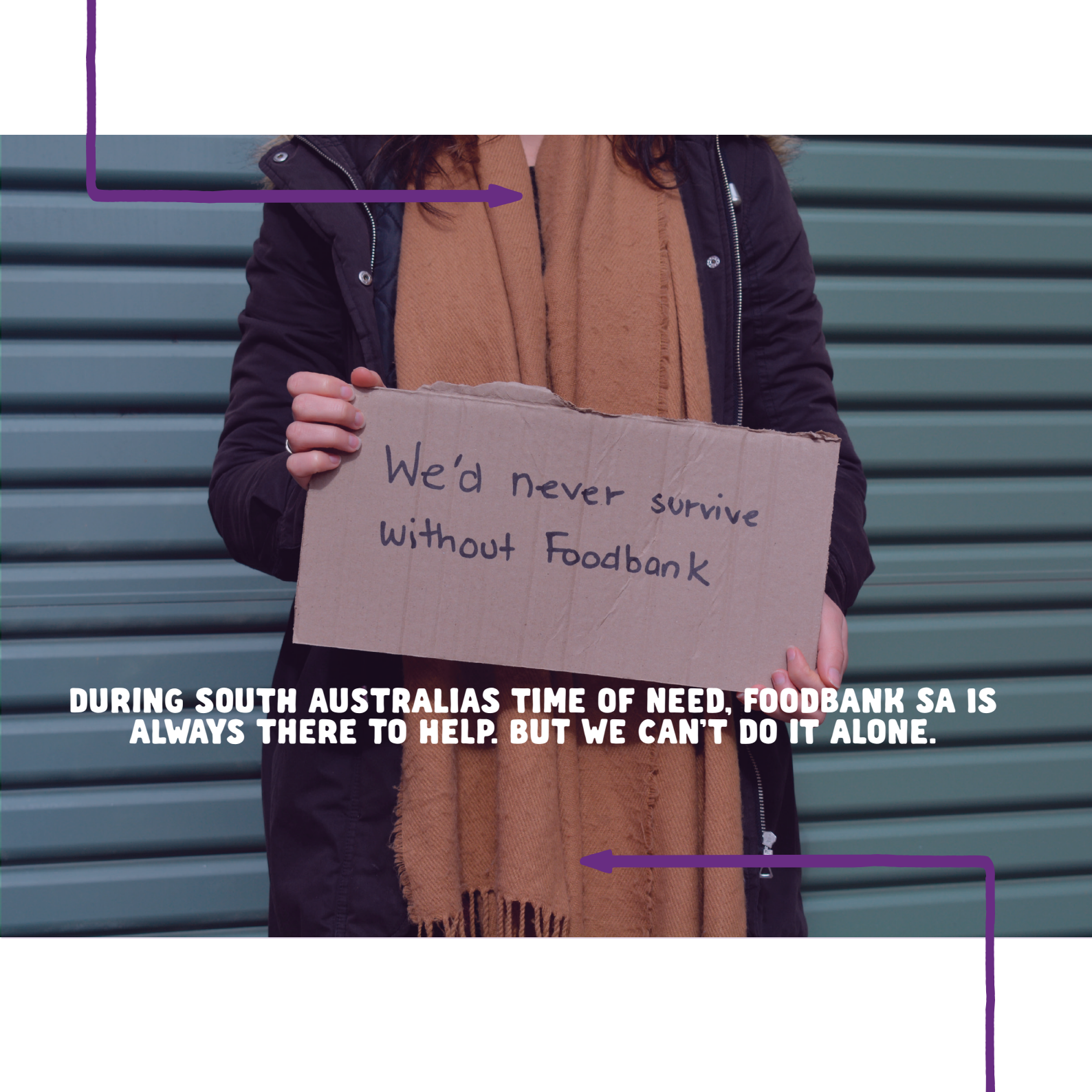
- Employee remuneration - 35%
- Food Procurement - 25%
- Operating Overheads - 25%
- Employees Renumeration (Administration) - 5%
- Utilities 3%
- Fundraising Expenses - 4%
- Freight - 2%



Whyalla Food Hub Opening



Foodbank and ABC Radio Adelaide Christmas Food Drive 2019

A person wearing a dark jacket and a brown scarf holds a piece of cardboard with handwritten text. The background is a wall of green corrugated metal. Purple arrows point from the top and bottom edges of the image towards the center.

We'd never survive
without Foodbank

**DURING SOUTH AUSTRALIA'S TIME OF NEED, FOODBANK SA IS
ALWAYS THERE TO HELP. BUT WE CAN'T DO IT ALONE.**

HELP MAKE THE DIFFERENCE

**YES, I AM
JOINING THE
FIGHT AGAINST
HUNGER IN
SOUTH AUSTRALIA.
I'D LIKE TO
DONATE BY...**

☐ **Direct Deposit**

Bank: ANZ
Account Name: Foodbank SA
BSB: 015 010
Account No: 349421596

Please leave a reference of your name/business name in the narrative so we can issue a donation receipt

☐ **Credit Card**

☐ Visa ☐ Mastercard

Card Number

Expiry /

☐ **Cheque / Money Order Enclosed**
(Addressed to Foodbank South Australia)

Donation Amount

Date

PLEASE RETURN THIS FORM TO:
Foodbank South Australia, PO BOX 40, Edwardstown SA 5039



| | | |
|---|------------|-----------|
| Title | First Name | Last Name |
| Address | | |
| | | Post Code |
| Email | Phone | |
| My gift is from a business - please make receipt out to | | |
| Signature | | |

Your privacy is important to us. If you do not wish to receive further information from us please tick the box ☐

OUR BOARD

Simon Schrapel



Chairperson,
Governance Committee

Caroline Rhodes



Governance Committee

Brian Leckie



Chairperson, Riverland Foodbank
Committee

Allison Giotis



Audit, Finance and Risk
Committee

Philip Morton



Fundraising Committee

Deanna Lush



Fundraising Committee,
Governance Committee

Maria Palumbo



Audit, Finance and Risk
Committee

Llewellyn Jones



Audit, Finance and Risk
Committee

Our Patron



His Excellence The
Honourable Hieu Van Le AO

DONORS AND SPONSORS

We would like to acknowledge and sincerely thank all of the companies, individuals and organisations that joined the fight against hunger in South Australia. For a complete list, please visit www.foodbanksa.org.au

MAJOR PARTNERS



MAJOR FOOD DONORS

Agri Exchange / Costa Exchange
 Goodman Fielder Bakeries (Buttercup)
 Lenswood Cold Stores Co-op Ltd
 Lion
 Metcash
 Mitolo Group
 SA Potato Co
 Red Dirt Melons Aust Pty Ltd
 R Lamattina & Sons
 Woolworths Ltd
 Zerella Fresh

MAJOR INKIND DONORS

Comwire IT
 Jeffries Waste Services
 Romeo's Retail Group
 Shes Apples
 Sizetrans Refrigerated Freight
 Voiteck
 VISY
 WIN TV